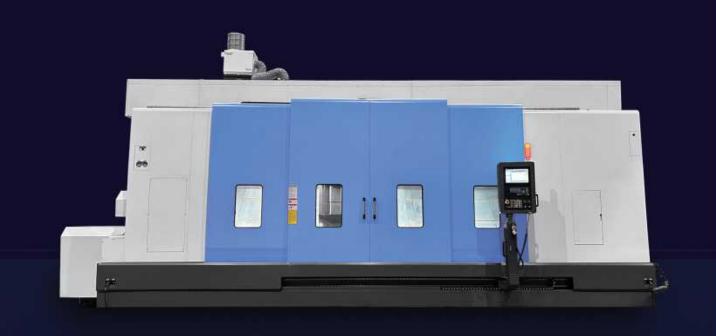


EFFICIENT MEDIUM AND LARGE HORIZONTAL TURNING CENTER

TCK1000



DONGS SOLUTIONS

DONGS SOLUTIONS

ADD: No.669 Shannan East Road, Tengzhou City, Shandong Province

E-mail: dssklcc@outlook.com

TCK1000 machines are large horizontal turning centers ideal for machining pipes, valvesand flanges used in oil and gas industry, hydraulic parts used in construction equipment, and also complex parts used in the aircraft and ship building, industries. Maximum turning, diameters and lengths are Ø900mm and 6060mm respectively, which are the highest in their class. The slant bed design allows easy chip disposal.

Product Advantages







SINGLE SETUP FOR MACHINING LARGE COMPLEX PARTS

 Maximum productivity can be achieved with the machines' 200mm (7.9inch) (±100mm(3.9inch)) orthogonal Y-axis structure, which allows users to machine a wide rang

THE LARGEST MACHINING AREA AND TOP PERFORMANC INITS CLASS

With 6060mm maximum turning length,
 Ø900mm maximum turning diameter and
 11013N·m of Torque, the machines are ideal for the heavy-duty cutting of large parts

THE SOLUTION FOR MACHINING A WIDE RANGE OF PIPES

- Ø375mm maximum spindle through hole diameter makes the machines ideal for turning large diameter pipes.
- The machines take the machining of high-accuracy and perfomance-critical threads in their stride

BASIC STRUCTURE

Machine capabilities range from 2-axis to Y-axis, The 45° inclined bed structure, cast in one piece Various options available



Centre distance	1100	1600	2100	3100	4100	5100
Chuck Size (inch)		1	8/21/24/32			
X-axis travel (mm)			500			
Y-axis travel (mm)			200 (±100))		
Z-axis travel (mm)	1100	1600	2100	3100	4100	5100

^{*}Chucks and rotary cylinders are optional.

Spindle

The gearbox design allows the TCK700/TCK800 spindles to have unparalleled power and torque, which boosts productivity and delivers extreme heavy-duty cutting capability.

Max. spindle speed

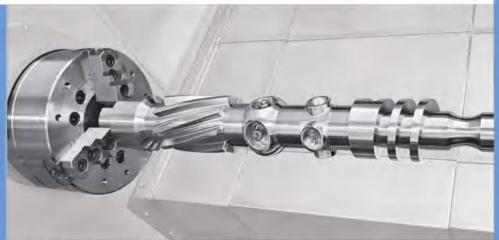
1800r/min

Max. spindle power

55{75 Optional }kw

Max. spindle torque

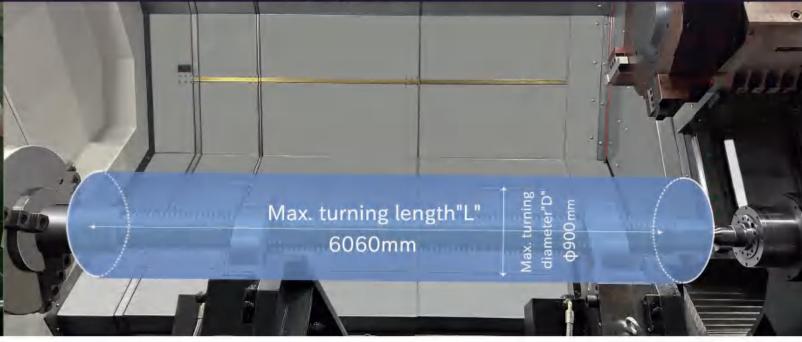
8076{11013 Optional}N.M



Spindle through hole (mm)			Max. spindle torque (N.M)
φ132	1800	55	
φ 181	1400	55	6622 {9030}
φ 220	1000	55	
φ320	800	75	0070 [11012]
φ 375	750	75	8070 {11013}

MACHINING AREA

The largest work envelope in their class with a maximum turning diameter of φ900mm and maximum turning length of 6060mm.



Max. turning diameter

ф900 mm

Max. turning length

6060 mm

Machines are available with various spindle-through-hole sizes to provide the optimum machining solutions for different sized pipes.

Max. spindle through hole diameter

φ375 mm

Unit: mm

Max. through hole diameter	Bar through diameter
φ132	φ120
φ 181	φ166
φ220	φ 220
φ320	φ320
φ 375	φ 375



TAILSTOCK

The standard programmable tailstock is easy to position and adjust thereby helping to reduce set up times.



The tailstock body driven by the hydraulic motor through the gear rack. The tailstock sleeve is pushed by the hydraulic cylinder. The tailstock body is automatically locked by the hydraulic cylinder. All actions are controlled by M Code.

	1-	4.4	1000	
- (JΠ	11.2	m	ı
				7 7

Model	Tailstock sleeve	Travel of sleeve	Tail stock travel
TCK1000-1000			1100
TCK1000-1500			1600
TCK1000-2000	0-2000 180	200	2100
TCK1000-3000			3100
TCK1000-5000			5100

TURRET

The turret disk is driven by a highly efficient servo motor and hydraulically locked by the end gear disk, which is suitable for heavy-duty cutting, effectively shortening the non-cutting time and



12位



刀盘直径 540 mm

VDI TURRET OPLIONAL

The VDI powered turret, with a single locking wedge that holds the holder in the turret, allows for quicker alignment and mounting of holders and tools.



Y-AXIS /SUB SPINDLE

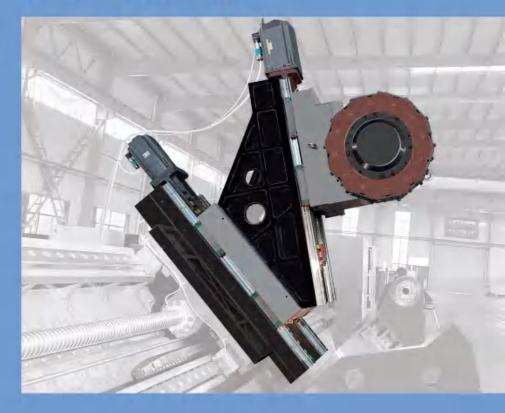
High-power motor inside spindle

Y-axis Travel ±100mm

Rectangular Y-axis guide **Hard Rails**

Power Turret Motor 11 kw

Y-axis-combined axis **BMT85** Power turret



Through hole of Sub spindle 66 mm

Outer diameter of main spindle 200 mm

Precision of main spindle ≤ 0.003 mm

Rated rotational speed 2320 rpm

Maximum rotating speed 4300 rpm

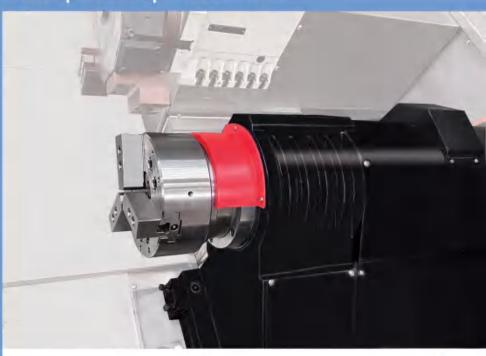
Rated power 22.15 kw

Rated torque

91.1 Nm

Max. torque 227 Nm

Sub spindle spindle Optional



CUTTING PERFORMANCE

TCK1000 machines can perform high-productivity, heavy-duty machining operations such as ID/OD turning, end milling, tapping and U-drilling etc.

O.D turning(Material diameter \$420mm) Speed 400rpm 0.35mm/rev Feed Depth of cut 14mm 150cm3/min Chip Removal rate



Tapping	
Cutting Tool	M20
Feed	2.5mm/rev
Depth of cut	30mm



End mill ((Low S	Speed)	End mill (High Speed)				
Cutting Tool	ф32mm	Cutting Tool	ф25mm			
Cutting line speed	30m/min	Cutting line speed	220m/min			
eed	90mm/min	Feed	1000mm/min			
Chip Removal rate	105cm³/min	Chip Removal rate	175cm³/min			
	-					



	U-Drill				
0	Cutting Tool	ф40mm			
	Cutting line speed	2000m/min			
mm/rev	Feed	0.15mm/re			
nm	Chip Removal rate	170cm³/mi			



Milling	
Cutting Tool	ф25mm
Cutting line speed	240m/min
Feed	800mm/min
Chip Removal rate	100cm³/min

STABLE THREADING PERFORMANCE

All TCK1000 series (2-Axis* to Y-Axis) are capable of threading work.

* In order to re-machine threads or perform arbitrary speed threading on a 2-Axis machine, additional optional devices have to be selected.

Threading repair function

This function allows users to repair threads even when the original program is not available. This is a standard Fanuc NC function.

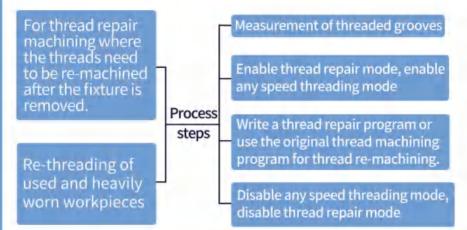
Arbitrary speed threading

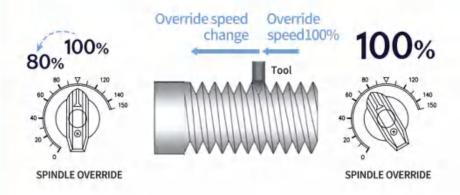
This function allows users to control and override spindle speeds in order to set them to produce/replicate the best thread quality.

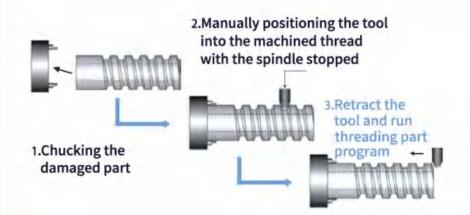
Re-machining function

This function is included in the arbitrary speed threading. It allows users to re-machine damaged threads using the existing program.

Thread cutting and re-machining







STANDARD & OPTIONAL SPECIFICATIONS

Diverse optional features are available for customer-specific work applications.

Description	Feature	s		TCK1000series			
Through hole o	f main spir	ndle	132	181	220	320	375
	15inch		•	•	0	0	0
Chuck	18inch		0	0	0		0
CHUCK	21inch		0	0	0	0	0
	24inch		0	0	0	0	0
law	Soft Jaws	3	•	0	0	0	0
Jaw	Hardened	d & ground hard jaws	0	0	0	0	0
	Single pre	essure chucking	•	0	0	0	0
Chucking	Dual pres	sure chucking	X	0	0	0	0
option	Chuck cla	mp confirmation	0	0	0	0	0
		HCF3.1 (20~165mm)	0	0	0	0	0
		HCF3.2 (50-200mm)	0	0	0	0	0
	Hydraulid	HCF4 (30~245 mm)	0	0	0	0	0
Steady rest		HCF5 (45~310mm)	0	0	0	0	0
		HCF5.1 (85~350mm)	X	0	0	0 0 0	0
		Single	0	0	0		0
	Type	Twin	0	0	0	0	0
		Double	0	0	0		0
Tallabardo	Hydraulio	Programmable type	•	•	•	•	
Tallstock	Built-in dead center			•	•	•	•
	4.5/3.0 Bar		0	0	0	0	0
Coolant pump	7/5,10/7,	14.5/10,28/19.5,70/70 Bar	0	0	0	0	0
(60/50Hz)	Coolant le	evel switch : Sensing level - Low	0	0	0	0	0
	Oilskimn	ner	0	0	0	0	0
Coolant	Coolant	hiller	0	0	0	0	0
options	Coolant	oressure switch	0	0	0	0	0
	Coolant		•	•	•	•	
	Chip conv	veyor (Right side)	•	•	•		
Chin disposal	Chip buc	ket	•	•	•	•	•
Cilip disposat	Air blowe	r for chuck	0	0	0	0	0
	Mist colle	ctor interface (Duct only)	0	0	0		0
		er (automatic)	0	0	0		0
	Automati	c Door	0	0	0		0
coolant pump 60/50Hz) Coolant options Chip disposal	Signal to	wer	0	0	0		0
Optionals	Air gun		0	0	0		0
- Prioriais		c power of	0	0	0		0
		orairchuck Single	0	0	0		0
		or air chuck Twin	X	X	X		0
	manual	7. 9. 9. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1.	0	0	0		0
Standard Accessories		on bolt for anchoring	0	0	0		0

Please contact DONGS SOLUTIONS representative for detailed machine information.

● Standard O Optional X N/A ○ Available



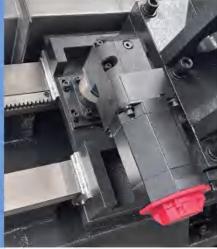
Fire Safety Precautions There is a high risk of fire when using non-water-soluble cutting fluids, processing flammable materials. neglecting the controlled and careful use of coolants and modifying the machine without the consent of the manufacturer. Always check the SAFETY GUIDELINES carefully before using the machine.

PERIPHERAL EQUIPMENT

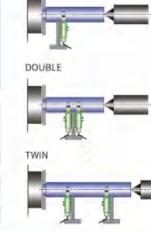
Users can choose from a variety of configurations according to different processing needs.

Hydraulic steady rest Optional

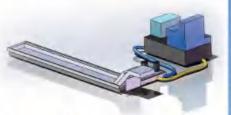
For turning long parts, various types of hydraulic steady rests (Single, Double or Twin type) are available. Servo control programmable steady rest (follow rest) can be selected.







Coolant chiller Optional



Coolant tank



A coolant chiller is recommended to help prevent temperature rises and to reduce thermal deformation when using a water-insoluble coolant or high-pressure coolant system (i.e., power over 1.5KW).

Twin chucking





For more stable pipe threading processing, the twin chucking option(manual or pneumatic) is available. Please consult with DONGS Solutions for details.

Automatic tool setter



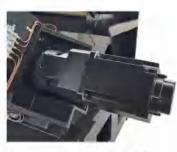
Renishaw tool setter

Oil skimmer



Belt oil skimmer

Servo tailstock



Servo programmable fully automatic tailstock

Oil mist filter



Low noise/high efficiency/stable

CONVENIENT OPERATION

FANUC

Range of applications

Providing various applications related to planning, machining, improvement and utility, for customer convenience.

iHMI touchscreen Optional

iHMI provides an intuitive interface that uses a touchscreen for quick and easy operation.

USB and PCMCIA card QWERTY keyboard

- Manual Guide i optional
- · Ergonimic operator panel

Network: FANUC MTConnect and FANUC OPC UA available.

- 2MB Memory
- Hot keys

NUMERIC CONTROL SPECIFICATIONS

Division	Item	Specifications	Fanuci (F0i-F Plus-5)	Fanuc i (F0i-F Plus-5)	Fanuc i (F0i-F Plus-5)	Fanuci (F0i-F Plus-1)	Fanuci (F0i-F Plus-3)	Fanuci (FOI-F Plus-0)
Carta Hada da	Controlled axes		2(X,Z)	3(X,Z,C)	4(X,Z,C,Y)	2(X,Z)	3(X,Z,C)	4(X,Z,C,Y)
Controlled axis	Simultaneously controlled axes		2axes	3axes	4axes	2axes	3axes	4axes
	Fast data server		0	0	0	0	0	0
	Memory card input/output		•	•	•	•	•	
Data input/output	USB memory input/output		•	•				
	Larger capacity memory_2GB	Note *2) Available Option only with 15" Touch LCD (iHMI Only) .	х	х	х	х	х	0
	Embedded Ethernet		•		•	•		
Interface function	Fast Ethernet		0	0	0	0	0	0
	Enhanced Embedded Ethernet function			•				
Operation	DNC operation	Included in RS232C interface.	•				•	•
	DNC operation with memory card		•					
Program input	Workpiece coordinate system	G52-G59		•	•			
	Al contour control I	G5.1Q_,40 Blocks	0	0	0	0	0	0
Feed function	Al contour control II	G5.1Q_,200 Blocks	0	0	0	0	0	0
	Manual Guide i (Conversational Pro	ogramming Solution)	X	X	Х	0	0	0
Operation Guidance Function	iHMI with Machining Cycle	Note *1) Only with 15" Touch LCD standard	X	Х	X	Х	X	0
Guidance Function	EZ Operation package		•	•	•	•	•	•
Setting and display	CNC screen dual display function		•		•			
Network	FANUC MTConnect		0	0	0	0	0	0
Network	FANUCOPCUA		0	0	0	0	0	0
	Display unit	15" color LCD	X	X	X	X	X	
Others	Display Unit	15" color LCD with Touch Panel	Х	Х	Х	Х	X	0
	Threading repair function		X	Х	X	X	X	X

CONVENIENT OPERATION

Siemens S828D

15.inch display

Siemens 828D'operation panel enhances operating convenience by incorporating common-design buttons and layout. It features a Qwerty keyboard for fast and easy data input and operation.

Convenient conversational functionality

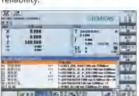


水色 医二二二烷 医白斑点

● Standard O Optional X N/A ○ Available

FANUC

3D finished product simulation function This function observes the finest machining details and provides optimum machining reliability.



Flexible programme execution function In MDA mode, you can directly enter the programme manager to select the loaded programme, or save the MDI programme to the specified programme path.



Measuring cycle function Ensure machining accuracy

Automatic workpiece setting and inspection, as well as tool setting and broken tool detection, reduces the machine tool's auxiliary machining time, improves productivity and ensures consistency of workpiece accuracy throughout the entire machining process.



Balance Turning

This function allows you to quickly complete two passes through the easy-to-use programming wizard or the graphical dialogue programming image of the ShopTurn step-by-step program, ensuring the correctness of the machining program and increasing programming efficiency.



RCS Host Remote Diagnostic Function

It establishes the connection and access between the remote diagnostic computer and the CNC system, and realises the functions of file transfer, remote display of the system operation screen, as well as remote operation and diagnosis, so as to better improve the efficiency of online service of machine tools.

NUMERIC CONTROL SPECIFICATIONS

SIEMENS

Itam		Specifications		D	5	DS	Y	Y5
item		Specifications	S828D	5828D	5828D	S828D	S828D	S828D
Controlled axes			X,Z,SP	X,Z,C,R	X,Z,C,C2,B	X,Z,C,R,C2,B	X,Z,C,R,Y	X,Z,C,R,C2,Y,B
Simultaneously con	trolled axes		4axes	4axes	4axes	4axes	4axes	4axes
Memory card input/o	output		X	X	X-	X	X	X
USB memory input/o	output				•			•
Ethernet		(X130)	0	0	0	0	0	0
On network drive		(without EES option, Extcall)	0	0	0	0	0	0
On USB storage med e.g. memory stick	lium,	(without EES option, Extcall)		•	•	•	•	
Workpiece coordina	te system	G54 - G59, G507 - G599					•	
Advanced surface			X	X.	X	X	X	X
Top surface			X	X	X	X	X	X
Look ahead number	of block		1	1	1	1	1	1.
3D simulation, finished part			•		•			•
Simultaneous recording								•
DXF Reader for PC in	DXF Reader for PC integrated in SINUMERIK Operate		0	0	0	0	0	0
Shopturn							•	•
EZ Operation packa	age					•	•	•
Operation via a VNC	viewer				•	•	•	•
MTConnect			0	0	0	0	0	0
OPCUA			0	0	0	0	0	0
Display unit	15.6" co	lor display with touch screen				•		•
					•	•	•	•
	CNC use	er memory 100MB	0	0	0	0	0	0
Dant systems	CNC use	er memory 6MB	X	X	X	X	X	X
storage size				X	X	X	X	X
			0	0	0	0	0	0
	HMI	iser memory for CNC part program 6GB	X	X	X	X	X	X
	Simultaneously con Memory card input/ USB memory input/ Ethernet On network drive On USB storage mee e.g. memory stick Workpiece coordina Advanced surface Top surface Look ahead number 3D simulation, finisl Simultaneous recon DXF Reader for PC ir Shopturn EZ Operation pack Operation via a VNC MTConnect OPCUA Display unit	Controlled axes Simultaneously controlled axes Memory card input/output USB memory input/output Ethernet On network drive On USB storage medium, e.g. memory stick Workpiece coordinate system Advanced surface Top surface Look ahead number of block 3D simulation, finished part Simultaneous recording DXF Reader for PC integrated in: Shopturn EZ Operation package Operation via a VNC viewer MTConnect OPCUA Display unit 15.6° co CNC use CNC	Controlled axes Simultaneously controlled axes Memory card input/output USB memory input/output Ethernet (X130) On network drive (without EES option, Extcall) On USB storage medium, e.g. memory stick Workpiece coordinate system G54 - G59, G507 - G599 Advanced surface Top surface Look ahead number of block 3D simulation, finished part Simultaneous recording DXF Reader for PC integrated in SINUMERIK Operate Shoptum EZ Operation package Operation via a VNC viewer MTConnect OPCUA Display unit 15.6" color display with touch screen CNC user memory 10 MB CNC user memory 10 MB CNC user memory 10 MB CNC user memory 40 GB (with PCU or IPC) CNC user memory 40 GB (with PCU or IPC) CNC user memory without limit(Execution from extenal storage devices)(EES / Using by USB or Network)	Controlled axes X,Z,SP Simultaneously controlled axes 4axes Memory card input/output X USB memory input/output	Controlled axes Controlled axes X,Z,SP X,Z,C,R Simultaneously controlled axes Memory card input/output USB memory input/output Ethernet (X130) On network drive (without EES option, Extcall) On USB storage medium, e.g. memory stick Workpiece coordinate system Advanced surface Top surface Look ahead number of block 3D simulation, finished part Simultaneous recording DXF Reader for PC integrated in SINUMERIK Operate Shopturn EZ Operation package Operation via a VNC viewer MTConnect OPCUA Display unit 15.6" color display with touch screen CNC user memory 10 MB CNC user memory 10 MB CNC user memory 10 MB CNC user memory 40 GB (with put EES option, Extcall) O O O O O O O O O O O O O	Controlled axes Controlled axes Sazab Sazab Sazab Controlled axes X,Z,SP X,Z,C,R X,Z,C,C2,B Simultaneously controlled axes Memory card input/output USB memory input/output Ethernet (X130) O O O On network drive (without EES option, Extcall) O O O On network drive (without EES option, Extcall) O O O On USB storage medium, e.g. memory stick Workpiece coordinate system G54 - G59, G507 - G599	Controlled axes	Second S

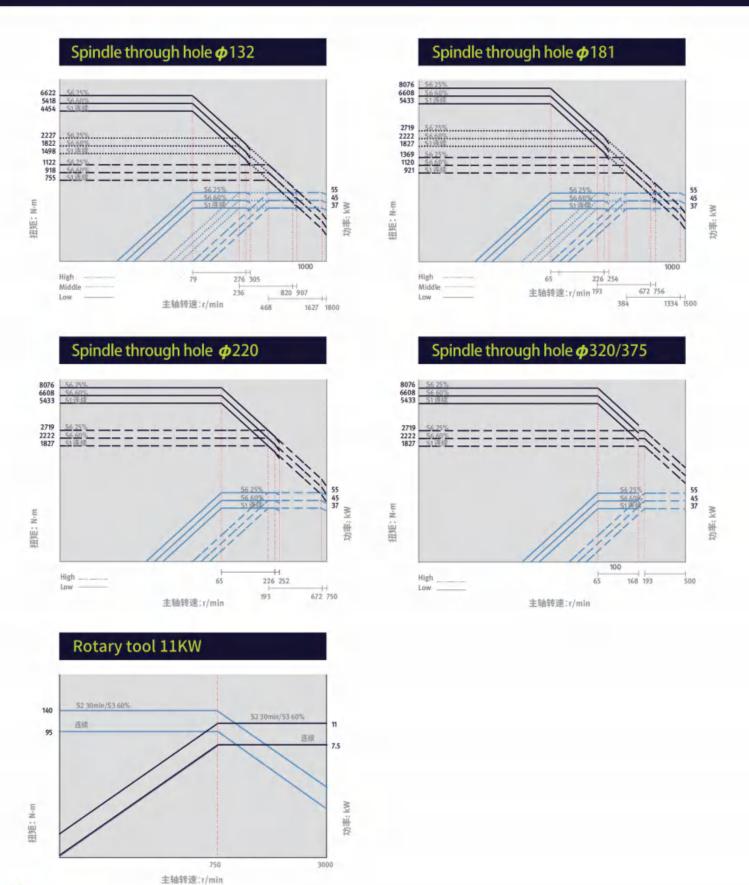
POWER & TORQUE

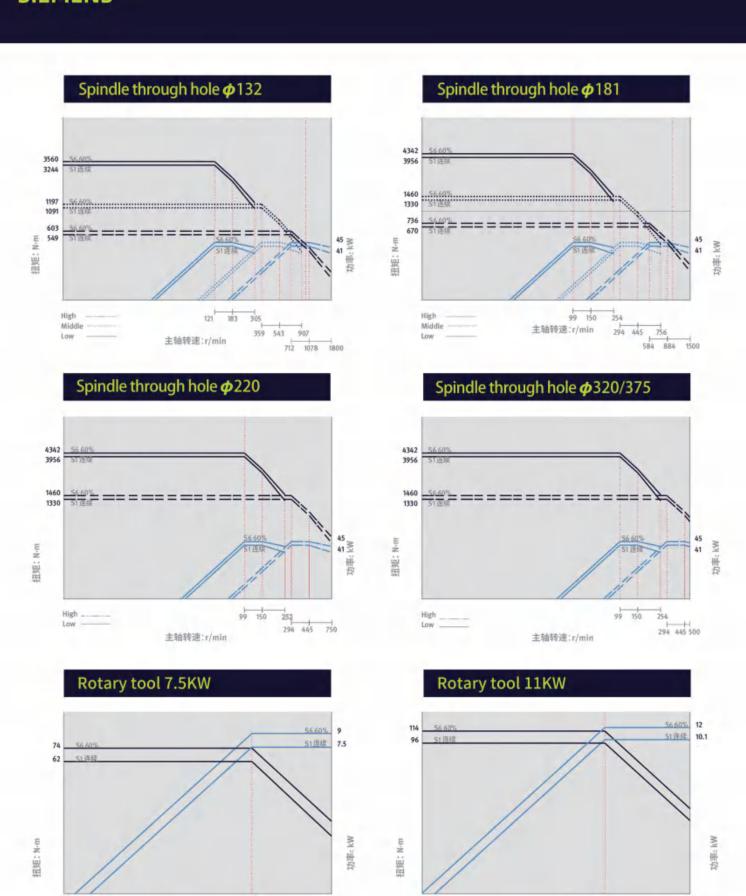
FANUC

POWER & TORQUE

主轴转速:r/min

SIEMENS

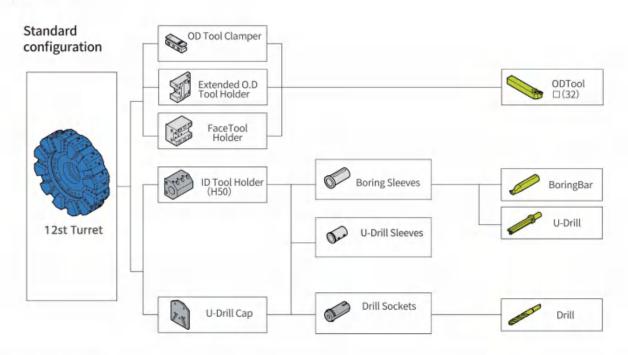




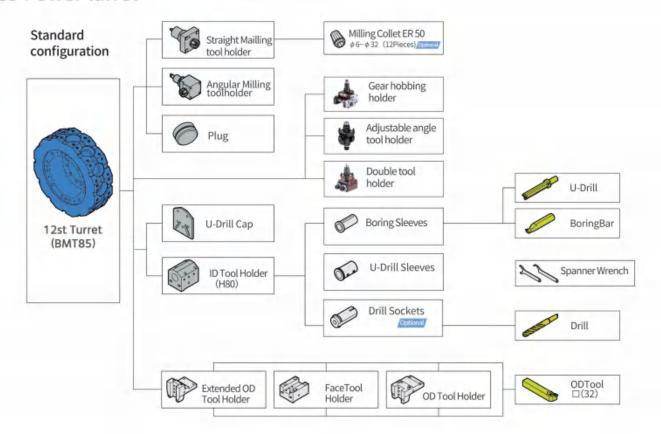
主轴转速:r/min

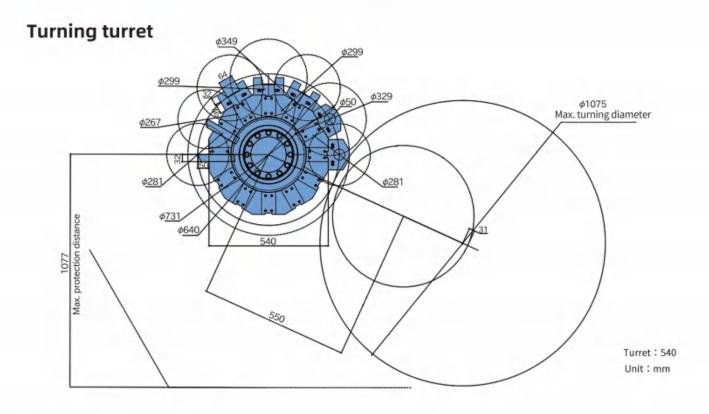
TOOL INTERFERENCE PATTERN

Turning turret

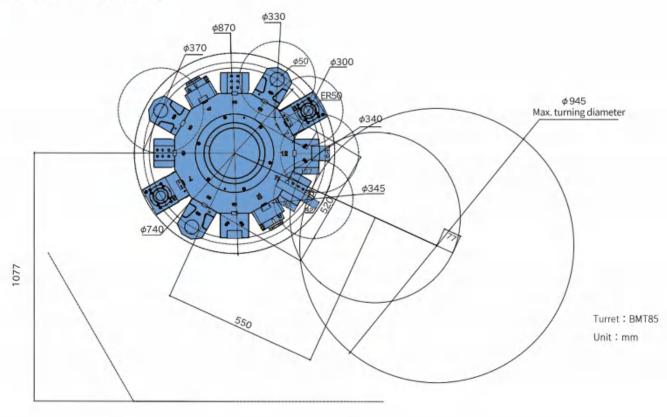


BMT85 Power turret





BMT85 Power turret



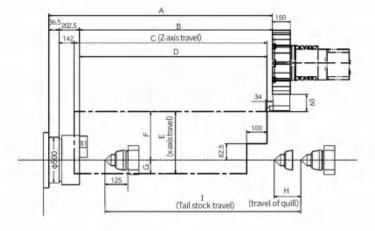
15 16

WORKING RANGE

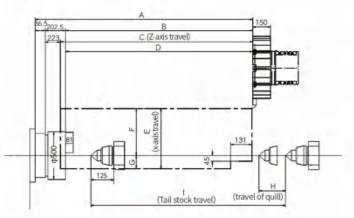
Tuining turret

AND DESCRIPTION OF THE RESIDENCE

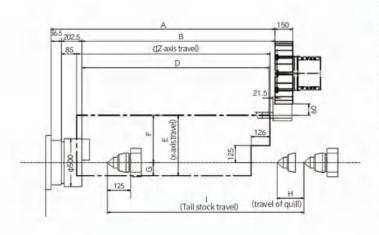
End face block



OD tool block



Boring tool block



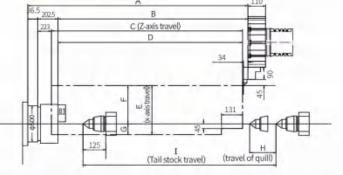
Tool holder		End face	O.D/Bor	ing	Tail stock trave		
Model Travel	Α	В	С	D	I		
TCK1000-1000	1395	1156	1070	1060	1424		
TCK1000-2000	2395	2156	2070	2060	2424		
TCK1000-3000	3395	3156	3070	3060	3424		
TCK1000-4000	4395	4156	4070	4060	4424		
TCK1000-5000	5395	5156	5070	5060	5424		

Model	Tool holder Travel	E	F	G	Н
TCK1000 (1000-5000)	End face block		526	24	
	OD tool block	550	538	12	200
	Boring tool block		526	24	

WORKING RANGE

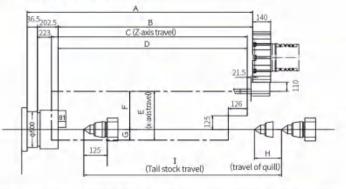
BMT85 Power turret

OD tool block



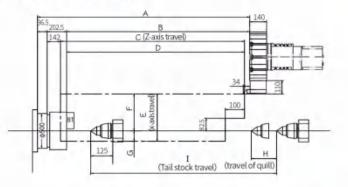
Model Travel	A	В	C	D	E	F	G	Н	I
TCK1000-1000	1371.5	11325	1070	1065					1424
TCK1000-2000	2371.5	2132.5	2070	2065		420		200	2424
TCK1000-3000	3371.5	3132.5	3070	3065	EEO		122		3434
TCK1000-4000	4371.5	4132.5	4070	4035	550 428	420	122		4434
TCK1000-5000	5371.5	5132.5	5070	5065					5434

Boring tool block



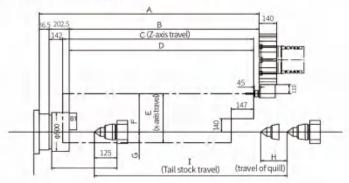
Model Travel	Α	В	C	D	E	F	G	Н	I
TCK1000-1000	1371.5	11325	1070	1065					1424
TCK1000-2000	2371.5	2132.5	2070	2065	550	473		200	2424
TCK1000-3000	3371.5	3132.5	3070	3065			77		3434
TCK1000-4000	4371.5	4132.5	4070	4035			11		4434
TCK1000-5000	5371.5	5132.5	5070	5065					5434

End face block



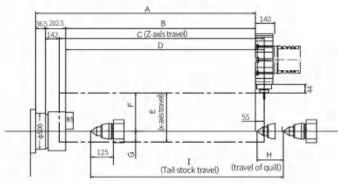
Model Travel	A	В	C	D	E	F	G	H	I
TCK1000-1000	1371.5	11325	1070	1065					1424
TCK1000-2000	2371.5	2132.5	2070	2065	550	473		200	2424
TCK1000-3000	3371.5	3132.5	3070	3065			77		3434
TCK1000-4000	4371.5	4132.5	4070	4035			//		4434
TCK1000-5000	5371.5	5132.5	5070	5065					5434

Axial living tool holder



Model Travel	Α	В	C	D	E	F	G	H	I
TCK1000-1000	1371.5	1132.5	1070	1065			4		1424
TCK1000-2000	2371.5	21325	2070	2065					2424
TCK1000-3000	3371.5	31325	3070	3065	550	473	77	200	3434
TCK1000-4000	4371.5	41325	4070	4035			//		4434
TCK1000-5000	5371.5	51325	5070	5065					5434

Radial living tool holder



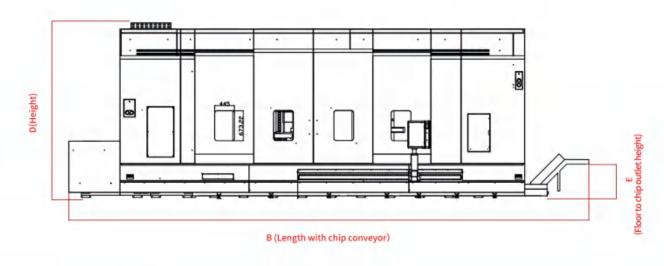
Model Travel	A	В	C	D	E	F	G	Н	1
TCK1000-1000	1371.5	1132.5	1070	1065					1424
TCK1000-2000	2371.5	21325	2070	2065	550	473		200	2424
TCK1000-3000	3371.5	3132.5	3070	3065			77		3434
TCK1000-4000	4371.5	41325	4070	4035			11		4434
TCK1000-5000	5371.5	51325	5070	5065					5434

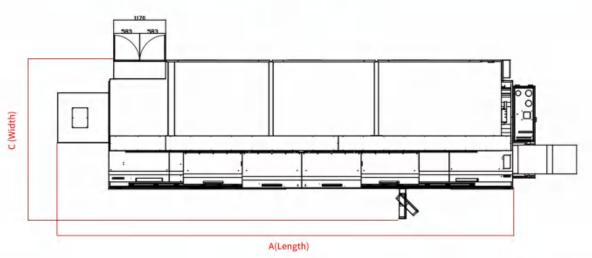
OVERALL DIMENSIONS

TCK1000 series

MACHINE SPECIFICATIONS

TCK1000 series





Unit: mm

Model	A (Length)	B (Length with chip conveyor)	C (Width)	D (Height)	E (Floor to chip outlet height)
TCK1000-1000	5000	6400	3260	3940	
TCK1000-1500	5900	7340	3260	3940	
TCK1000-2000	6700	8140	3260	3940	890
TCK1000-3000	7990	9430	3260	3940	
TCK1000-4000	9040	10480	3260	3940	
TCK1000-5000	10240	11680	3260	3940	

 $^{^{\}star}\,500mm~of~a~space~is~required~to~the~right~of~the~machine~in~order~to~install~and~remove~chip~conveyor.$

Description	1		Unit			TCK1000				
	Swing over bed		mm			Ф 1030				
Capacity	Swing over sac	ldle	mm			Ф 1000				
	Chuck size		inch	18/21/24/32						
	X-axis		mm	500						
Travels	Y-axis		mm			±100				
	Z-axis		mm	100	00/1500/2	000/3000	/4000/500	00		
	Panid X-axis		mm/min			16				
Feedrates	Rapid traverse rate	Y-axis	mm/min	10						
		Z-axis	mm/min	16						
	Main spindle m	notor power	KW	55 {75}						
	Spindle Ratio		1			1:3				
Main Spindle	Spindle Ratio optional gearbox		1			1:8				
	Through hole of main spindle		mm	Ф132	Ф181	Ф220	Ф320	Ф375		
	Bar through diameter		mm	120	166	220	320	375		
	Spindle bearing diameter (Front)		mm -	Ф132 280	Ф181 360	Ф220 420	Ф320	Ф375		
	No. of tool stat	*	ea							
	OD tool size	.10113	mm	12 32X32						
	Max. boring ba	r siza	mm			50				
Turret	Turret indexin (1 station swiv	g time	S			0.5				
	Max. rotary too	ol speed	r/min		ВМТ	T85 (150	0)			
	Rotary tool mo	otor power	KW			11				
	Tail stock trave	el	mm	110	00/1600/2	2100/3100	/4100/51	00		
Tailstock	sleeve diamete	er	mm			180				
TallStock	Travel of sleev	e	mm			200				
	sleeve bore tap	per	MT			МТ6				

^{*} Machine foundation: Anchoring is recommened to maintain accuracy over a long period of time, The anchor bolts and other related parts of foundation work are supplied ad tandard items. Please consult with DONGS Solutions and sales technicians regarding ground and operating conditions.

^{*} Some peripheral equipment can be placed in other places.

Global Services

DONGS Machine Tool Global Service, 24-hour rapid response to customer needs

DONGS Machine Tool provides systematic services for all pre-sales and after-sales processes, responding quickly to customer needs and resolving issues quickly. From the supply of machine tool equipment and equipment spare parts to product training, troubleshooting, and technical support, we can provide customers with fast services through our service network.



Global Operations Center

- North America Operations Centre
- South Africa Operations Center
- European Operations Center
- Turkey Operations Center

- Zhejiang Ningbo Operation Center
- Jiangsu Operation Center
- Guangdong Operation Center
- Sichuan Chengdu Operation Center

Customer Support Service

We help customers to achieve success by providing a variety of professional services from pre-sales consultancy to post-sales support.





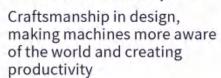
Processing capacity

High-end precision mastering machine to ensure product manufacturing accuracy











Field Services
On-site installation, testing and regular maintenance of machines



Training
Programming
/machine setupoperation
/maintenance/applications

